

## **7.1.1 CALLS FOR SERVICE- RESPONSE TO**

### **Priority One Calls**

Field Officers shall be subject to dispatch for their entire Watch and shall always monitor their radios. When Communications Division personnel review a priority one call, they will assign it to a unit based on the CAD system suggestion process. If units are not available in the entire area, the dispatcher will air the call on the primary channel for "any unit."

If there is no response, the dispatcher will attempt to notify an area sergeant. The dispatcher and/or the field sergeant will determine which area unit has a call of lesser magnitude and request they clear to handle a priority one call. If the unit is unable to clear, the dispatcher will then simulcast the call sending the closest available unit from another area and advise the concerned area sergeant.

The sergeant will be advised that a unit is being dispatched to handle a priority one call out of their assigned area. The dispatcher will send all call information via KDT to the concerned sergeant.

Upon receiving a dispatch, the assigned unit will respond to the call, giving the dispatcher the location they are responding from.

If an area unit clears prior to the assigned unit's arrival, the dispatcher will advise the area unit of the call. If the area unit is closer, they will advise the dispatcher and handle the call. The dispatcher will then cancel the responding out of area unit.